

Onesmus Wachira Kabui

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About me

Results-driven recent graduate with expertise in statistical analysis, data management, and customer service. Proficient in R, SQL, and STATA, with a proven track record of applying data analytics to drive business decisions and enhance customer experiences. On my free time, I enjoy [cycling](#).

Work Experience

Customer Service Data Analyst, Stan Interior Designers

September 2024 - Present

- Apply data-driven insights to optimize customer service strategies and boost sales performance
- Analyze customer interaction data to identify trends and implement improvements
- Collaborate with sales teams to enhance customer satisfaction and revenue

Construction Worker, China Wu Yi Road Project

January 2024 - May 2024

- Contributed to road construction projects, developing strong work ethic and time management skills
- Collaborated effectively with diverse teams to meet project deadlines and quality standards

Assistant Analyst, Ndima Tea Factory

Multiple internships: Oct 2020 - Dec 2020, Oct 2022 - Dec 2022, Mar 2023 - May 2023

- Conducted field data collection on tea production, ensuring quality assurance standards
- Managed data entry for factory operations using ChaiPro (SQL-based) and observed SAP ERP transition
- Analyzed production efficiency and quality trends, presenting insights to supervisors
- Collaborated across departments to ensure accurate and timely data collection

Education

Bachelor of Science in Applied Statistics with Computing Moi University, Graduating Class of 2024

STATA Analytical Program Moi University, Completed 2019 (Distinction)

Skills

- Statistical Software: R, STATA, SQL
- Data Analysis: Advanced statistical methods, predictive modeling, data visualization
- Microsoft Office Suite: Excel (advanced), Word, PowerPoint
- Strong communication, problem-solving, and critical thinking skills

Certifications

- STATA Analytical Program (Distinction)

References

Keziah Mwangi - kmwangi@ndima.ktdateas.com (Industrial Training Supervisor)